



# EXPLORE A PARTNERSHIP WITH **IMAGEQUEST**<sup>SM</sup>

WE BUILD STRATEGIC, TRUSTED PARTNERSHIPS AND LEVERAGE OUR EXPERTISE  
TO EMPOWER OUR CLIENTS TO SUCCEED.



*We focus on organizations needing guidance on adopting A.I., technology integration, growth, and upgrades; cybersecurity, cloud services, and multi-location IT planning and support.*

### **Our technology management service includes:**

#### **MANAGED IT**

Sophisticated technology management which helps you align your technology with your business goals. We ask where you are going as a company, and how technology can help you get there.

#### **INFORMATION SECURITY ADVISORY SERVICES**

Experienced guidance and execution on employee security training, risk and vulnerability assessments, risk management, managed detection and response, penetration testing, cyber insurance consulting, vendor management, vCISO service, incident response planning, disaster recovery planning, security incident prevention and support, tabletop exercises, documentation, and regulatory audit support.

*We complete an annual SOC 2 TYPE II attestation to ensure we are following Best Practices for regulatory needs.*

*“ImageQuest is a true partner from every perspective. They truly understand what our needs are and are proactive about meeting them.”*

*– Andy Barker, President, Houchens Insurance Group, [higusa.com](http://higusa.com)*

*“At Silicon Ranch, we deeply value strong partnerships, and ImageQuest has been an exceptional one. Over the past year, their team has not only transformed our technology infrastructure but has done so with precision, efficiency, and a true commitment to excellence. We appreciate their dedication and expertise. We’re excited to continue to grow together.”*

*– Matt Kisber, Chairman of the Board, Silicon Ranch, [siliconranch.com](http://siliconranch.com)*



## Our approach

Intense focus on the needs of carefully selected clients to build trust in the IT partnership. We do not do distracting one-time, isolated projects for non-partner customers.

## Problems we solve include:

- Unpredictable, uncontrolled IT spend
- Uncontrolled mix of user devices, software, and applications
- Frustration with system outages/ crashes and time-consuming requirements
- Inability to stay current with cybersecurity threats
- Inability to plan and execute IT goals
- Difficulties integrating and securing data across myriad of applications
- Keeping remote workers secure and productive
- Uncertainty on incorporating A.I. into business processes - or even which A.I. software to use.

ImageQuest has been a trusted partner in our growth, providing the expert guidance and cutting-edge technology solutions we need to keep moving forward. Their team understands our vision and what it takes to create a bank that is both 'uncommonly modern and surprisingly human.' We know we can count on them to deliver smart, reliable solutions that allow us to stay ahead in an ever-evolving industry.

- Andrew Blahnik, SVP, Director of Operations Excellence  
Studio Bank, [www.StudioBank.com](http://www.StudioBank.com)

As we have expanded into new markets, ImageQuest has been an invaluable partner in scaling our IT infrastructure to meet increasing demands. Their commitment to excellence and innovation aligns perfectly with our core values of integrity, quality, and customer satisfaction.

- Phillip Mize, CFO,  
Hiller Plumbing Heating Cooling Electrical  
[www.HappyHiller.com](http://www.HappyHiller.com)

# THE **IMAGEQUEST**<sup>SM</sup> **APPROACH**

## FOR YOUR MANAGED IT

*Our expert team is ready to serve you*



### White-Glove IT & Security Services You Deserve

- **Total IT Peace of Mind:** Run your business while we handle everything from help desk calls to strategic planning—with specialists who greet your team by name.
- **See Risks Before They See You:** Prevent downtime before you even know there's a problem with our proactive security and performance monitoring.
- **Never Sleep? Neither Do We:** Get 24/7 support from US-based specialists — because your business doesn't stop at 5 pm.
- **Enterprise-Grade IT, Small Business Price:** Access the same tools and expertise as Fortune 500 companies without the enterprise-sized IT department or budget.
- **Problems Solved, Not Just "Tickets Closed":** Experience support that doesn't stop until your team is satisfied—not when the checklist is complete.
- **Compliance Without the Headache:** Turn your regulatory requirements into competitive advantages with our dedicated compliance concierge—and make audits surprisingly stress-free.
- **Your Team: More Productive, Less Frustrated:** End technology frustration with personalized training and empowered users.
- **Technology That Grows With You:** Future-proof your business with quarterly technology roadmap sessions and an organization which understands your industry's unique demands.
- **Painless Updates and Maintenance:** Eliminate downtime with carefully scheduled maintenance performed when your business needs it least—with courtesy notifications before and after.
- **Predictable IT Budgeting:** Convert unpredictable IT emergencies and expenses into a single, planned monthly investment—no surprise bills or hidden costs, ever.