

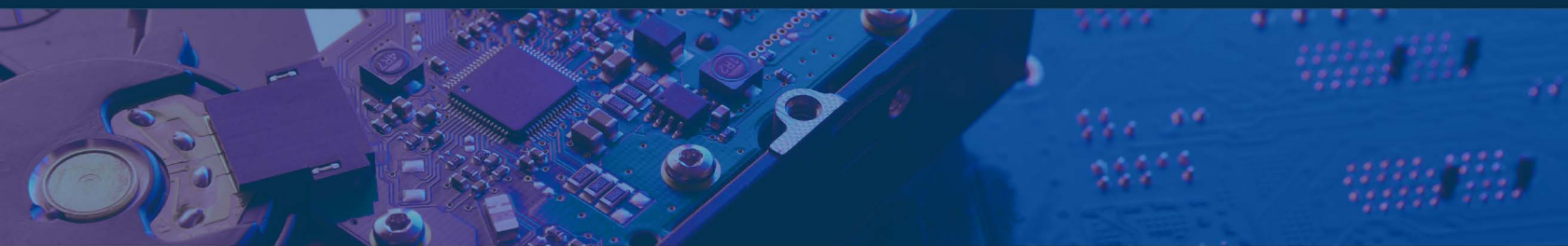


# EXPLORE A PARTNERSHIP WITH **IMAGEQUEST**<sup>SM</sup>

TECHNOLOGY THAT PROPELS YOU FORWARD.







***We focus on organizations needing guidance on IT regulations, cloud adoption, technology integration, growth, and upgrades; and multi-location IT planning and support.***

## **Industries we serve:**

- Banking
- Healthcare
- Insurance
- Mortgage
- Legal
- Wealth Management
- Trust Companies
- Large Non-Profits

## **Our technology management service includes:**

### **MANAGED IT**

Sophisticated technology management which helps you align your technology with your business goals. We ask where you are going as a company, and how technology can help you get there.

### **MANAGED IT SECURITY & COMPLIANCE**

Experienced guidance and execution on employee security training, risk and vulnerability assessments, risk management, managed detection and response, penetration testing, cyber insurance consulting, vendor management, vCISO service, incident response planning, disaster recovery planning, security incident prevention and support, tabletop exercises, documentation, and regulatory audit support.

***We complete an annual SOC 2 TYPE II attestation to ensure we are following Best Practices for regulatory needs.***

***“ImageQuest is a true partner from every perspective. They truly understand what our needs are and are proactive about meeting them.”***

*- Andy Barker, President, Houchens Insurance Group, higua.com*

***“ImageQuest is great ... I tell Milton and his team how much help they’ve been to us. They’re a strong team, they’re accessible, and I find that their knowledge level is superior. We’ve even talked around the bank here that we sleep a little better at night.”***

*- Keith Perrin, SVP of Risk Management, First Southern National Bank, fsnb.net*



## Our approach

Intense focus on the needs of carefully selected clients to build trust in the IT partnership.

## Problems we solve include:

- Lack of time or people to run projects ranging from software implementation to Core Processor changeover
- Lack of executive IT expertise to drive competitive technology initiatives
- Inability to stay current with recommended cybersecurity measures
- Inability to keep Vendor Management programs on track and up to date
- Uncertainty about whether certain Cloud banking applications are the best choice
- Meeting and documenting IT compliance requirements

“After a few internal changes, especially in the IT Department, we needed some additional IT compliance expertise. We found ImageQuest, felt they had some additional banking knowledge, which is important for us - to not just have information security knowledge on staff but also some folks that understand banking.”

- Doug Lawson, President & COO  
Field & Main Bank, [fieldandmain.com](http://fieldandmain.com)

“We have been very, very pleased with our partnership with ImageQuest. They have provided us with all of the technology knowledge and expertise that we need to become much more effective. We have the ability now to understand and prioritize the initiatives we want to take in transforming ourselves to a very competitive digital financial environment.”

- Sergio Ora, President and CEO  
Citizens Savings Bank & Trust, [bankcbrn.com](http://bankcbrn.com)





## ***A nimble company that treats clients like our own team.***

Our Goal is to enable our Clients to grow at the speed of the competitive marketplace with Best-in-Class Technology and Security.

We do the right thing. We do it with professionalism. We do it with teamwork. We do it through innovation.

### **OUR STATS**

**98.9%**  
Client Satisfaction  
Rate\*

**99.9%**  
Uptime  
Guaranteed\*\*

**6,000+**  
Supported End  
Users and Growing

**35 States**  
With Supported  
Client Locations

**30%**  
Of Team Members  
Also Have Some  
Background in  
Business Operations

**15%** Of Team Members  
Are Veterans

\*Out of 16,000+ reviews. \*\*Applies to ImageQuest supplied infrastructure and services only.  
Does not include outages with third-party ISP, Software provider, or phone service, etc.

**“IQ has an amazing team!”**

**“Quick response time. Extensive knowledge of (our) system and was easily able to get me back online and working again! Tech was kind and had a sense of humor!!!!”**

*– Client users following assistance from IQ’s Help Desk*

## **TALK WITH US.**

*Visit us online to learn more.  
Request a meeting by clicking  
**[www.imagequest.com/  
consultation](http://www.imagequest.com/consultation)** or calling  
**888-979-2679.***